



Social Care Services Board  
12 May 2015

## The Transition Team

**Purpose of the report:** Performance Management

To consider the recommendations to ensure the Transitions team are able to effectively provide essential services to vulnerable young adults and their families.

### Introduction:

1. The Transition Team is a high profile county wide service that supports young people, their family and carers. It works with education, health and other partners to bridge the gap between children's and adults services and prepare for the move into adulthood.

### Key Focus of the Team

2. Preparation for adulthood including attendance at SEN reviews from Year 9.
3. Transition from Children's Services to Adult Social Care - assessments and supports plans to be completed prior to a young person turning 18.
4. Transition from school to colleges or Independent living - work with education partners on the Education and Health Care Plan processes and identify suitable social care options in a timely way.
5. Transition from college (college returners) back to their local communities primarily identifying appropriate supported living provision prior to July when college finishes.

## Current Establishment

6. The team has an establishment of 32.14 wte as follows:

Transition Team	Perm Vacancies	Establishment
Administration Assistant	0.00	3.00
Social Care Assistant	0.00	0.00
Senior Social Care Assistant	0.00	6.00
Carers Practice Advisor	0.33	1.00
Assistant Team Manager	1.00	2.00
Social Worker	3.74	7.34
Senior Social Worker	2.08	5.10
Senior Social Care Practitioner	0.10	0.70
Senior Occupational Therapist (H)	0.00	1.00
Social Care Development Coordinator (H)	1.00	1.00
Senior Administration Advisor	0.00	1.00
Apprentice Trainee (Admin)	1.00	1.00
Apprentice Trainee (Social Care)	1.00	1.00
Support Broker	0.00	1.00
Transition Team Manager	0.00	1.00
<b>Column Totals</b>	<b>10.25</b>	<b>32.14</b>

There are some temporary vacancies within the team due to maternity and sick leave.

## Transition Team Caseload

7. Number of open cases - The team currently has a total of 1693 cases; this is inclusive of 882 service-user cases and 811 carer cases. Approximately 249 of these are stable and settled cases but remain with the Transition Team for ongoing case management and review.
8. Referrals - On average, the team receives three new case referrals a day.

## Present Challenges:

9. There are issues in recruiting skilled qualified staff in this area, and as a result the team is struggling to recruit to permanent vacancies. The team manager is working closely with the recruitment team to have a targeted campaign for the Transition Team.
10. Increased demand.
11. The team are required to attend SEN reviews prior to the young person turning 18. In order to meet this demand the Transition Team are working closely with the Pathways team to ensure a more streamlined approach.
12. We have identified a gap in service provision for complex vulnerable adults, in particular for those who can display challenging behaviour.

13. Improved links are required with Mental Health Services including Children's and Adults Mental Health Service (CAMHS).

<b>Plans to Meet these Challenges:</b>
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15. A new deliverable for the team is the work highlighted within the Transforming Care work stream and SEND 2016 - 2020 development plan (attached as Annex 1).
16. Review staffing in team to meet the current and future demand for social care input. This includes exploring opportunities to align the Transitions Team with Children's and Youth services to develop pathways which will meet demand, in particular the 0-25 pathway.
17. Create stronger links and better integration with health partners such as Community Team for People with Learning Disabilities, CAMHS, Community Mental Health Resource Service, to ensure that young people benefit from holistic support and are supported appropriately, within the most suitable provision.
18. Work with Commissioning and Procurement to develop suitable provision for young people with more complex needs earlier, within Surrey, to reduce the amount of out of county and residential placements and to ensure that young people are part of their local community.
19. The team will continue work on streamlining it's processes. Protocols are being put in place to enable 'smarter' working in the team, including duty, referral and assessment, review (stable and settled cases) and transfer to Locality Teams.
20. Work with youth services and partners, with the Police, Mental Health and Children Schools and Families services, to ensure suitable services and provision for young people who do not meet the eligibility criteria but are at risk .
21. Attend the Transforming Care Partnership and SEND work streams.

<b>Recommendations:</b>
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22. It is recommended that the Board:
  - i) Note the current position and challenges within the Transition Service
  - ii) Support the direction of travel outlined in the plans to meet those challenges.

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